

# Customer Repair Authorization



**INSTRUCTIONS:**

- Complete this Repair Authorization form and **FAX** it to **415.380.9092**.
- We will assign an RPR # and will fax that RPR # back to you.
- Please include a copy of this Repair Authorization form (with assigned RPR #) in your package.
- Ship your equipment to: **TLS Electronics, 320 Ricardo Rd., Mill Valley, CA 94941**

**RETURN POLICIES:**

- **All repairs require an RPR #.** Repairs will not be performed without one.
- Any equipment sent to TLS Electronics without an RPR# will be returned to sender at sender's expense.

Request received by \_\_\_\_\_ Received on \_\_\_\_\_

**Customer Details**

Company _____	Contact _____
Address _____	Phone _____ Fax _____
_____	Email _____
City _____	State _____ Zip _____

Model #	Serial #	Description of Problem

**For internal use only**

RPR # _____	Return rec'd on _____	Customer PO# _____
Issued by _____	Return rec'd by _____	Payment Method _____
Issued on _____	Est. return date _____	Shipping Method _____

**IF YOU HAVE ANY QUESTIONS, PLEASE CALL 888.590.9923 OR 415.380.9099  
THANK YOU.**